



## CUSTOMER SATISFACTION SURVEY

Please circle how well you think we are doing in the following areas:	GREAT	GOOD	OK	FAIR	POOR
<b>Front Office:</b>					
• Friendliness of Front Office Staff	5	4	3	2	1
• Ease of making appointments	5	4	3	2	1
• Waiting time of your appointment	5	4	3	2	1
• Helpfulness of billing department	5	4	3	2	1
<b>Your visit with the Provider:</b>					
• Helpfulness and friendliness of gym tech	5	4	3	2	1
• Caring concern of your physical therapist	5	4	3	2	1
• Willingness to listen and answer questions	5	4	3	2	1
• Quality of your treatment care	5	4	3	2	1
<b>Our Facility:</b>					
• Ease of location	5	4	3	2	1
• Cleanliness	5	4	3	2	1
<b>How satisfied are you with your visit overall:</b>	5	4	3	2	1

If you would like to show additional comments on our home page, please do so

here: \_\_\_\_\_

Patient/Care Giver \_\_\_\_\_  
(Name is Optional)

Date: \_\_\_\_\_

Mail to the location you received services at:

Achieve Health and Wellness  
1732 North Eastman Road  
Suite 1  
Kingsport, TN 37664

Achieve Health and Wellness  
406 Roy Martin Road  
Suite 9  
Gray, TN 37615

Thank you for your response. It helps us evaluate our services.

Jody Musick PT  
President / Owner